

# Walmart Connect Summer Deals Event Insights

March 2024



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# **Overall Walmart**



Retailer Deal Events are important moments for our Walmart customers

Surveyed customers say they will search more for deals & sales this year

70%

Of Walmart customers
surveyed said that the savings
from retailer deal events
are extremely/very
important to them
considering the current
economic situation and
concerns around inflation

Surveyed customers hope to buy items they've delayed purchasing

65%

Of surveyed customers say they will spend more time comparing prices across retailers



# Customers see deal events as an opportunity to get the best deals for the items on their shopping list as well as a chance to splurge

Walmart customers surveyed use retailer deal events to:





When shopping during retail deal events in the past, customers surveyed said they were intentional with their decisions but stayed open to making unplanned purchases when they find a great deal

**60%** 

Searched
multiple retailers
to compare the
deals/events they
offered

42%

Pre-selected items that they wanted to find deals for during deal events

41%

Made unplanned or impulse purchases because of good deals during events

Source: Walmart First Party Data, "Retailer Deal Events Awareness & Perception", Walmart Customer Spark Community, provided by Walmart Luminate; survey conducted by the Walmart Connect Media Insights Survey team, March 2024



# Many surveyed Walmart customers use retailer deal events to buy key items they've been putting off purchasing1









Home

+8% Uptick in **Units Sold** Online<sup>2</sup>

**Electronics** 

+69% Uptick in **Units Sold** Online<sup>2</sup>

Apparel

+9% Uptick in **Units Sold** Online<sup>2</sup>

Toys

+38% Uptick in **Units Sold** Online<sup>2</sup>

During Walmart's July 2023 Deals Event vs. Total Q2 Daily Average



While other surveyed customers keep an eye out for deals to stock up on everyday essentials<sup>1</sup>



Walmart+



**During Walmart's July 2023 Deals Event vs. Total Q2 Daily Average** 



The most important factors surveyed Walmart shoppers consider when deciding which retailer's deal event to shop:

Offers the best value & has the lowest prices

And even as shoppers look for deals and price compare across retailers –

Customers continue to choose Walmart

because they
know they can find
low prices and a
one-stop shop
to fulfill all of their
shopping needs





With a broad and growing audience, Walmart.com reaches customers who cannot be found on other shopping platforms during July savings events

## **12MM**

Customers who
visited Walmart.com
in July and did not
visit Amazon.com

## **83MM**

Customers who
visited Walmart.com
in July and did not
visit Target.com

## 104MM

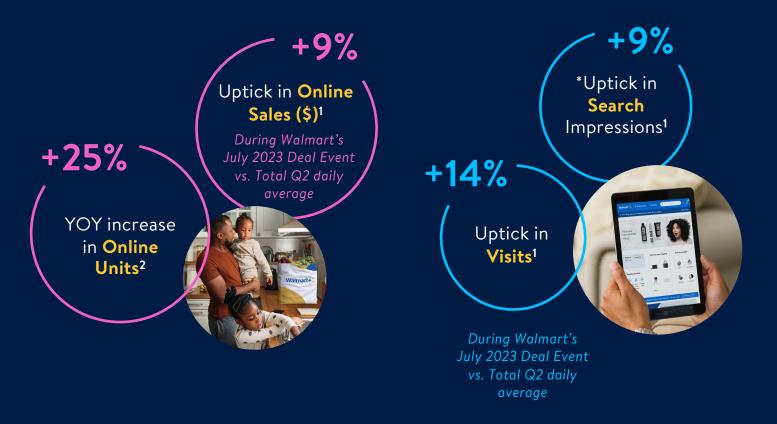
Customers who
visited Walmart.com
in July and did not
visit BestBuy.com





# Visits to Walmart.com spiked during the July deals event, resulting in a 9% increase in online sales compared to the rest of the quarter<sup>1</sup>

Across channels, Walmart sold more items during the July event<sup>1</sup> than the entire population of Europe<sup>3</sup>!



The July Deals Event fueled Back-to-School and Back-to-College Shopping!

Uptick in Online Units Sold During Walmart's July 2023 Deal Event vs. Q2 average<sup>1</sup> +120% Stationery +34% **Furniture** Home +19% Management



## While food drove conversions, Walmart shoppers researched cooling appliances and electronics during the event



of the top searched keywords were non-branded during the week of the July 2023 Deal Event

## Awareness

#### Top keywords by Search Item Impressions

- Bread
- Milk

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- Chips
- Water
- Eggs
- Ice Cream
- Snacks
- Cheese
- Cereal
- Toilet Paper
- Butter
- Paper Towels
- Chicken
- 14. Bacon
- 15. School Supplies
- **Ground Beef**
- 17. Yogurt
- Potatoes
- Sour Cream
- 20. Cream Cheese

#### Consideration

#### Top keywords by Click-Through-Rate

- Air Conditioners
- Tires
- **Baby Wipes**
- Cat Litter
- Dog Food
- Fan
- Taco Seasoning
- TV
- Cat Food
- Smart TV
- Toys
- Pasta
- Mayonnaise
- Wipes
- Macaroni and Cheese
- Bananas
- Laundry Detergent
- Toothpaste
- **Popsicles**
- 20. Coffee

#### **Purchase**

#### Top keywords by Conversion Rate

- Bananas
- Hot Dog Buns
- Sour Cream
- Taco Seasoning
- Strawberries
- Lettuce
- Avocado
- Bagels
- Coke
- Grapes
- Shredded Cheese
- Hamburger Buns
- **Apples**
- Juice
- Parmesan Cheese
- Frozen Vegetables
- Carrots
- Almond Milk
- Cheese Slices
- 20. Orange Juice



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- **Cheese Slices**
- Orange Juice
- 20. Eggs



# Leverage the scale of Walmart and the power of Walmart Connect to reach a large audience during a key customer moment

## 1 | Reach active shoppers

Walmart sees approximately 144MM customers online and in-store each week<sup>1</sup>. Ensure you are showing up during retailer deal events to capture their attention and drive conversion

## 2 | Show up online with Walmart

Millions of shoppers only visit Walmart.com each month. Show up on Walmart.com where they are looking for deals and savings before purchasing online or in-store

## 3 | Drive unplanned purchases

Customers are open to making impulse purchases and trying new brands when they see a good deal that offers a great value. Keep your brand front and center during key savings moments to drive consideration and trial



More than media. Meaningful connections.